



TERMS & CONDITIONS

CONDITIONS OF ENTRY

RIGHT OF ENTRY

Right of admission reserved.

PAYMENT

A deposit of 50% of the accommodation value is payable in advance in order to secure your booking. The full outstanding balance is due on or prior to arrival. No room keys will be given out before full payment has been received. You are liable for the full period as reserved. Original quote will be charged if we have not been notified of any decrease of the group 1 week prior to arrival.

BREAKAGE DEPOSIT

A breakage deposit is payable on or before arrival. Breakage deposits will be refunded once your room has been inspected on departure. Should there be any damages/loss, you will be liable for the full replacement value of such item.

Deposits and rentals are non-refundable except at management's discretion.

CANCELLATION POLICY

Out off season

7 days or less before arrival – 100% of total booking

8 – 14 days before arrival – 100% of deposit.

15 – 28 days before arrival – 50% of deposit.

22 – 30 days before arrival – 25% of deposit.

In season

30 days or less before arrival – 100% of deposit.

ARRIVAL/DEPARTURE TIMES

Rooms are available from 14h00 on day of arrival. They must be vacated by no later than 10h00 on day of departure.

NUMBER OF OCCUPANTS

The number of occupants is strictly limited to the number of people booked and paid for. Each additional person will be charged an additional R400 per person per night above cost.

PETS

No pets allowed.

INVENTORY LIST

Kindly check the list on arrival. You will be held responsible for any missing items on departure. All items are clean and in working order. Please leave them in the same condition, or a fee may be charged for cleaning/replacement.

CARE OF ROOMS

Damage to showers, tops, surfaces, basins, walls etc will be for your own account. All items are in clean and working order.

NOISE

Complete silence is to be observed after 11.00pm. In addition, at all times visitors are expected to show consideration to their neighbors by keeping noise levels to a minimum. Bad behavior and excessive noise are not tolerated; if it continues, the police will be called and the offenders evicted. If you have any issue please speak to MANAGEMENT as soon as possible.

TERMINATION OF OCCUPANCY

Management reserves the right to terminate the occupancy of any resident/visitor without notice for failing to comply with the company's Terms & Conditions, or disturbing the tranquility of the Cabanas or the comfort of other residents.

VEHICLES

Parking area is for residents only, please don't.

RISK

All persons making use of the Accommodation and facilities do so at their own risk. The Management accepts no responsibility for any loss or damage to persons or property.

SWIMMING IS AT YOUR OWN RISK

The cabanas have no swimming facilities available, use of the beach or lagoon is entirely your own risk.

Please note that children entering the lagoon or sea should be under ADULT supervision at all times. PLEASE BE AWARE OF DANGEROUS SWIMMING CONDITIONS AND STRONG CURRENTS.

FIREARM

No firearms allowed.

FISHERMAN

Cleaning of fish in the Beachfront is not permitted; please clean fish on the rocks.

LAUNDRY

Laundry services are available. Please ask Management for the fee that will be charged.

HOUSEKEEPING

House Keepers may only be hired through Management. Full responsibility rests with the owner.

SPECIAL REQUESTS

WATER: Please conserve water; the cabanas are not on mains water. PLEASE USE THE BINS for all refuse, litter, bottle tops, bones etc.

Have a wonderful holiday!!